

P. G. & E. Law- Claims Department  
1850 Gateway Boulevard – Sixth Floor  
Concord, California 94520

**FILED** *[Signature]*  
DEC 4 2020  
UNITED STATES BANKRUPTCY COURT  
SAN FRANCISCO, CA

Date of loss: February 13, 2019

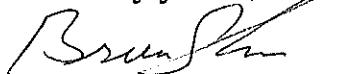
Bruce & Kathleen Shaw  
566 Viejo Road  
Carmel, California 93923  
(831) 646-1937

On February 13, 2019 we had a massive power surge that tripped the main breaker on both of our outside panels and tripped many breakers on our 3 subpanels. Our electrical service was out for an extended period. When the power came back on the 7 items listed on our claim form were damaged or destroyed.

See attached claim and invoices for repairs or replacements.

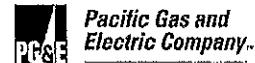
We are submitting this claim for reimbursement.

Sincerely yours,



Bruce & Kathleen Shaw

## CLAIM FORM



Mail To:  
 PG&E Law - Claims Dept.  
 1850 Gateway Blvd, 6th Floor  
 Concord, CA 94520-OR-  
 Email to: [LawClaims@pge.com](mailto:LawClaims@pge.com) -OR-  
 Fax to: 925-459-7326  
 Helpline phone: 415-973-4548

62-1444  
 Rev 2/2011

## PLEASE PRINT

Mr./ Mrs. / Ms. / Dr.

Last Name <b>SHAW</b>	First Name <b>BRIUCE</b>	Spouse's Name <b>KATHLEEN</b>		Work Telephone (831)915-6029	Home Telephone (831)646-1937
Business name (if claim is for business) <b>RESIDENCE</b>			PG&E Account Number <b>0592455804-1</b>		
Mailing Address - Street <b>566 VIEJO ROAD</b>			Apt. Number ..		
City <b>CARMEL</b>	State <b>CA</b>	Zip Code <b>93923</b>	Email Address <b>SHAWD065@aol.com</b>		
Date of Incident <b>2-13-19</b>	Time AM <input checked="" type="checkbox"/>	Location of Incident (check if same as mailing address) <input checked="" type="checkbox"/>			
Description of Incident <b>SEE ATTACHED LETTER</b>					
PROPERTY DAMAGE: Attach repair estimates, invoices, proof of purchase, or supporting documents. (Do Not Send Originals). FOOD SPOILAGE: Include a separate itemized list of each item of food spoiled and documentation of cost. NOTE: Under California damages law you are entitled to reimbursement for the lesser of fair market value or the cost to repair your damaged property. We use the replacement cost of the item and depreciate that amount to arrive at the fair market value. You may consider consulting with your insurance carrier.					

Item Description	Make/Brand	Model: Name /Number/Size	Age	Amount Claimed
① MIELE DRYER	MIELE	T980Z	7+YR	786.11
② DISH WASHER	MIELE	62102748457	5+YR	588.59
③ CANON PRINTER	CANON	IMAGECLASS MF733CDW	4+YR	753.74
④ SURGE PROTECTORS	VARIOUS BRANDS			298.32
⑤ TOILET	TOTO	WASALET S350E	1MO	175.00
⑥ WELL PUMP CONTROLLER	AQUAVAC SOLO	3ASSO	1MO	3,026.40
<b>SEE OTHER SIDE</b>			Total Amount Claimed	<b>\$5723.15</b>

Were you injured?  Yes  No If yes, please describe:

Other Losses (lost wages, lost revenue, medical expenses, etc.) Use Additional paper if necessary

Witnesses: Name, Address, and Telephone

PG&E Employee  Other

I understand that Pacific Gas and Electric Company will review all documentation in support of this claim. I certify that the foregoing is true and correct.

Prepared By

Relationship to Claimant

Signature

*Bruce Shaw  
Kathleen*

Date 3-15-19

TOTAL PAID BY US.

ITEMS ① AND ② CLOTHES DRYER/DISH WASHER \$1374.70

DUNCAN'S APPLIANCE SERVICE 6 INSTALLATION 655 Broadway Ave Seaside, CA 93955		Job Work Order	
		<input type="checkbox"/> ESTIMATE (VALID FOR 30 DAYS)	
DATE	3/5/19	<input checked="" type="checkbox"/> PURCHASE <input type="checkbox"/> WILL CALL	PHONE 931-915-6029
NAME	Bruce Shue	<input type="checkbox"/> INSTALL <input type="checkbox"/> DELIVER	MAKE Midea
ADDRESS	560 Vines	MODEL F7802/6630SSW	SERIAL
ITEM TO BE SERVICED	DRYER / DW	NATURE OF SERVICE REQUEST	
QTY.	PART #	DESCRIPTION OF PARTS OR MATERIALS	PRICE
1		TRIP PINS FRR	170-
2		LABE FOR 2 MACH \$95 X2	190-
1		FIREC. FOR DRYER	313.58
1		FIREC. FOR DW	580.59
Grand Total \$1094			
LABOR PERFORMED		TOTAL MATERIALS	894.17
DRYER SRE# 90/090700176		TAX	84.95
DW SRE# 62/102748457		TOTAL LABOR	360-
		TIP	35.58
		TOTAL AMOUNT	1260
DATE WANTED	DEPOSIT	RECEIVED BY	
ESTIMATES ARE FOR LABOR ONLY, MATERIAL ADDITIONAL. WE WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE CAUSED BY FIRE, THEFT, TESTING, OR ANY OTHER CAUSES BEYOND OUR CONTROL.			
AUTHORIZED BY:	Job Work Order DUPLICATE		
Adams T6868	TERMS - NET CASH NO GOODS HELD OVER 30 DAYS		
10-11			

**Office DEPOT**  
**OfficeMax®**

SAND CITY - (831) 394-2582  
02/16/2019 1:52 PM

ITEM③ CANNON PRINTER<sup>A</sup> 753.74



22VT3YAPY43YMEWH

SALE	867-2-8766-898716-19.1.3	
219702	PRINTER,MULTI,	529.99SS
Instant Savings	-190.00	
You Pay	339.99SS	
128367	CARTIDGE,COLOR	110.99
You Pay	110.99SS	
876820	CARTIDGE,COLOR	110.99
You Pay	110.99SS	
976797	CARTIDGE,COLOR	110.99
Coupon - 71411863	-33.30	
You Pay	77.69SS	
325238	CARTIDGE,COLOR	83.99
You Pay	83.99SS	
Coupon Number - SKT8F3HSB8TPGP		

Subtotal:	723.65
Sales Tax:	59.70
Total:	783.35
Rewards Cert 3383:	22.66
Rewards Cert 6118:	6.95
MasterCard 6510:	753.74

AUTH CODE 17766P  
TDS Chip Read  
AID A0000000041010 MasterCard  
TVR 0000008000  
CVS No Signature Required

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BRUCE SHAW 5620209816

Congratulations! You've reached VIP  
Rewards status. You'll now get 5% back  
in rewards on ink, toner, paper, and  
print/copy/ship services, plus a  
special birthday offer. Visit  
[officedepot.com/rewards](http://officedepot.com/rewards).

Total Savings:

\$223.30

\*\*\*\*\*  
WE WANT TO HEAR FROM YOU!

Visit [survey.officedepot.com](http://survey.officedepot.com)  
and enter the survey code below:

15D7 DT5X 2RKE

\*\*\*\*\*

ITEM ④



More saving.  
④ More doing.<sup>SM</sup>

1590 CANYON DEL REY BLVD  
SEASIDE, CA 93955 (831)583-0778

6967 00002 34542 02/18/19 12:23 PM  
CASHIER RUTH

6970670970269 6 OTLT SRG <A>  
6 OUTLET WALL MOUNT SURGE PRTCTR  
3@9.97 29.91  
649532619047 8OUT USBCOAX <A>  
CET 8-OUTLET SURGE PROTECT GFT USB  
2@29.97 59.94

SUBTOTAL 89.85  
SALES TAX 8.31  
TOTAL \$98.16

XXXXXXXXXXXX5836 HOME DEPOT

USD\$ 98.16  
IA  
THD PLCC CON



6967 02 34542 02/18/2019 0455

RETURN POLICY DEFINITIONS  
POLICY ID DAYS POLICY EXPIRES ON  
A 11 365 02/18/2020

\*\*\*\*\*  
DID WE NAIL IT?

Take a short survey for a chance TO WIN  
A \$5,000 HOME DEPOT GIFT CARD

Opine en español

[www.homedepot.com/survey](http://www.homedepot.com/survey)

User ID: H8B 76340 69375  
PASSWORD: 19118 69373

Entries must be completed within 14 days  
of purchase. Entrants must be 18 or  
older to enter. See complete rules on  
website. No purchase necessary.

From: Amazon.com shipment-tracking@amazon.com  
Subject: Your Amazon.com order of 3x "HOLSEM 12 Outlets Surge..." has shipped!  
Date: February 20, 2019 at 11:06 PM  
To: shawdogs@aol.com

2-13-19  
INCIDENT

ITEM (4)

amazon

Hi bruce, your package will arrive:  
Friday, February 22

Track package

REPLACEMENT

ON THE WAY Sure PROTECTORS

3 of: HOLSEM 12 Outlets  
Surge...

Order #113-1537337-2225006

SHIP TO

Kathleen Shaw  
566 Viejo Rd...

SHIPMENT TOTAL

\$86.67

Return or replace items in Your Orders

Bargain recommendations

2-13-19

IN URGENT

ITGM ④

From: Amazon.com shipment-tracking@amazon.com  
Subject: Your Amazon.com order of 3x "Tripp Lite ULTRABLOK428..." has shipped!  
Date: February 20, 2019 at 9:07 PM  
To: shawdogs@aol.com



## Shipping Confirmation

Hello bruce shaw, kathleen shaw,

3 "Tripp Lite ULTRABLOK428..." have shipped.

### Details

Order #113-7165831-0561863

SURE PROTECTORS  
REPLACEMENTS

Arriving:  
**Wednesday, February 27** -  
**Wednesday, March 6**

Shipped to:  
**Kathleen Shaw**  
**566 Viejo Rd...**

Track your package

Total Before Tax:	\$108.12
Tax Collected:	\$8.37
<b>Shipment Total:</b>	<b>\$116.49</b>

### Order details

We hope to see you again soon.

Amazon.com

Recommended for you based on Tripp Lite ULTRAB...



HP LaserJet Pro  
M402dn Monochrome...  
\$219.00



HP LaserJet Pro  
M477fdn All-in-One...  
\$329.99

Unless otherwise noted, items sold by Amazon.com are subject to sales tax in select states in accordance with the applicable laws of that state. If your order contains one or more items from a seller other than Amazon.com, it may be subject to state and local sales tax, depending upon the sellers business policies and the location of their operations. Learn more about tax and seller information.

Items in this shipment may be subject to California's Electronic Waste Recycling Act. For any items not sold by Amazon.com or Amazon Digital Services, Inc. that are subject to that Act, the seller of that item is responsible for submitting the California Electronic Waste Recycling fees on your behalf.

Your invoice can be accessed here.

This email was sent from a notification-only address that cannot accept incoming email. Please do not reply to

2-13-19  
INCIDENT  
**TOTO**

ITEM 5 \$175

Date: 2/25/2019 Repair Number 01593235

Ship Information Ground

Customer Name KATHLEEN SHAW

Company KATHLEEN SHAW

Address 566 VIEJO RD

City, State Zip CARMEL, CA  
93923

Phone (831) 9156029

Model: S350E - SW584

#### Parts Detail

Part	Description	List	Cost
THU9439	AC Control Board	\$80.00	\$0.00
THU9442	S350e DC Control Board	\$79.00	\$0.00

#### Labor Detail

Type	List	Cost
Washlet Repair	\$175	\$175.00

#### Shipping Detail

Shipping Suggested	Shipping Actual
Domestic Shipping - Washlet	

#### Payment Information

 Currency Code: USD

Make Check Payable to: TOTO USA	Parts:	\$0.00
Send Payment to: TOTO USA, Inc. P.O. Box 101388 Atlanta, GA 30392	Sales Tax*:	\$0.00
Write Case # 01593235 On Your Check	Labor:	\$175.00

ITEM 6 \$3026.40  
**SUPERIOR Pump Co.**

7960 B Soquel Drive #293

Aptos, CA 95003

Ph # 831-688-PUMP (7867)

Ph # 510-487-PUMP (7867)

Fax # 831-726-1200

L-15-19  
 INCIDENT

**Invoice**

Date	3/4/2019
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Invoice #	FIELD
-----------	-------

JOB ADDRESS
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Name / Address
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BRUCE SHAW 566 VIEJO ROAD CARMEL, CA 93923
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Service Man	Terms
JASON	Due on receipt

Quantity	Description	Rate	Amount
	1 MAN SERVICE CALL TO CHECK THE NEW WELL PUMP CONTROLLER AFTER CUSTOMER REPORTED ANOTHER POWER SURGE. FOUND THE CIRCUIT BOARD ON THE NEW PUMP CONTROLLER BURNED UP.	120.00	120.00
1	FRANKLIN SUB DRIVE SOFT START CONTROLLER FOR UP TO 3HP MOTORS 1 MAN SERVICE CALL TO REMOVE AND REPLACE THE WELL PUMP CONTROLLER AND TEST THE WELL PUMP FOR PROPER OPERATION.	2,592.00 120.00	2,592.00T 120.00
	Sales Tax	7.50%	194.40
	<i>Pchash # 1043</i>		
		<b>Total</b>	\$3,026.40

Payments/Credits	\$0.00
<b>Total Due</b>	\$3,026.40

ITEM (7) \$103.99

# BED BATH & BEYOND®

Bed Bath & BEYOND #1229  
117 GENERAL STILWELL DRIVE  
MARINA, CA 93933  
(831) 582-2708

1229 02/18/19-1147 351918 53-3499

RVN # 0122-9349-9053-0218-1900

COFMKR KSELECT BLK	1T	
61124736890	OUR PRICE	129.99
20% OFF ITEM	T	26.00-
YOUR PRICE		103.99
KEURIG MY KCUP UNI	1T	
61124736498	OUR PRICE	14.99
SUBTOTAL		118.98
TAX		10.41
**** BALANCE		129.39
CASH		140.39
CHANGE		11.00
YOUR TOTAL SAVINGS \$		26.00

COUPONS APPLIED: 1  
1- 20% OFF ITEM \$ 26.00

02/18/19 1147 1229 53 3499 351918



RVN # 0122-9349-9053-0218-1900

THANKS FOR SHOPPING BED BATH & BEYOND  
PROOF OF PURCHASE REQUIRED FOR RETURN  
Visit [bedbathandbeyond.com/returns](http://bedbathandbeyond.com/returns)  
for further details and exceptions  
regarding returns and exchanges.  
1229 02/18/19-1147 351918 53-3499

7020 2450 0002 0327 6071

MONTEREY, CA  
93940  
NOV 25 20  
AMOUNT  
**\$8.60**  
R2305H126888-77



1000

94102

RECEIVED

DEC - 4 2020

UNITED STATES BANKRUPTCY COURT  
SAN FRANCISCO, CA

SHAW  
566 VIEJO RD.  
CARMEL, CA 93923

TO UNITED STATES BANKRUPTCY COURT  
BANKRUPTCY CASE # 19-30088 (DM)  
CHAPTER 11  
COURTROOM 17, 16<sup>TH</sup> FLOOR  
SAN FRANCISCO, CA, 94102  
HEARING DATE: DECEMBER 15, 2020